Revised: 4-6-2005

Supplier:				Assessment Date:			
Address:				Assessment Team:			
Pro	ducts:			Certificati	ion:		
	Supplier Contacts	<u>Position</u>		<u>E-</u>	<u>mail</u>	Pho	<u>one</u>
Gen	neral Comments:						
				1	4 11 1		
	Assessment Results Summary	Sections	01/		onformity	Action	Point
	Quality System Section	Sub-sections	ОК	Non-co Minor	onformity Major	Action Date	Point Score
1	Quality System Section Quality System and Management	Sub-sections 5	ок				
1 2	Quality System Section	Sub-sections	ok				
	Quality System Section Quality System and Management	Sub-sections 5	ок 				
2	Quality System Section Quality System and Management Environmental, Health and Safety	Sub-sections 5 5	OK				
2	Quality System Section Quality System and Management Environmental, Health and Safety Purchasing and RM Supplier Control	Sub-sections 5 5 3	ok				
3 4	Quality System Section Quality System and Management Environmental, Health and Safety Purchasing and RM Supplier Control Process Control	Sub-sections 5 5 3 5	OK				
2 3 4 5	Quality System Section Quality System and Management Environmental, Health and Safety Purchasing and RM Supplier Control Process Control Statistical Tools	Sub-sections 5 5 3 5 5	OK				
2 3 4 5 6	Quality System Section Quality System and Management Environmental, Health and Safety Purchasing and RM Supplier Control Process Control Statistical Tools Inspection and Testing	5 5 3 5 5 4	OK				
2 3 4 5 6 7	Quality System Section Quality System and Management Environmental, Health and Safety Purchasing and RM Supplier Control Process Control Statistical Tools Inspection and Testing Corrective Action	Sub-sections 5 5 3 5 4 3	OK				

Score Description and Process				Point Score Calculation
Supplier not familiar with requirements of section and has no relevant documentation. Implementation is 80 – 95% complete and documented evidence is available.		6	Total Points:	
Supplier is familiar with section requirements but no evidence or documentation.	1	Full implementation with confirmed evidence of effectiveness. Supplier meets the minimum requirements.	7	Number Sections:
Supplier is familiar with requirements of section and has preliminary or only a draft of documentation.	2	Analysis of results and continuous improvement is demonstrated. Beyond minimum requirements.	8	Score:
Documentation is available but implementation is only 0% to 30% complete.	3	Supplier has reached world-class performance and continuous improvement in all areas.	9	Number Major:
Documentation is available and implementation is 30% to 60% complete.	4	Supplier is best in class, and demonstrates significant innovation beyond the normal	10	Number Minor:
Implementation is 60 – 80% complete and there is preliminary evidence of relevant results.	5	customer requirements. Supplier sets the industries benchmark.		Final Rating:

TOTALS:

SECTION

Implementation Date for Corrective Action Plan:

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Section 1: Quality System and Management

Quality System Organization Sub-Section 1.1

	Questions and Comments
1.1.1	Is there a documented quality system?
1.1.2	Show how the quality organization is structured?
1.1.3	Can you show us the Quality Manual?
1.1.4	International standards? ISO 9000 ISO 9001:2000 QS 9000 TS16949 ISO 14000
	Copies of certifications provided? Not Certified:
	Sub-Section 1.1 - SCORE

Training Program Sub-Section 1.2

	Questions and Comments
1.2.1	Training for both operators and management?
1.2.2	Training requirements for each job function?
1.2.3	Specific training required for key or critical job functions?
1.2.4	Training requirements defined?
1.2.5	Who is responsible for training records?
1.2.6	Cross training and certification part of the training program?
	Sub-Section 1.2 - SCORE

Internal Audit System Sub-Section 1.3

	Questions and Comments
1.3.1	Process for performing internal audits of process and quality system?
1.3.2	Number of trained auditors?
1.3.3	Number of audits scheduled per year?
1.3.4	How are the audit results used?
	Sub-Section 1.3 - SCORE

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Quality Measures and Goals Sub-Section 1.4

	Questions and Comments
1.4.1	How is company success measured?
1.4.2	How is product quality measured?
1.4.3	Show how the process control plan is developed for each product and process?
1.4.4	Show how the quality goals are developed?
1.4.5	How are these measures and goals communicated to employees?
1.4.6	Plans to expand quality system as business grows?
	Sub-Section 1.4 - SCORE

Management & Customer Satisfaction Sub-Section 1.5

	Questions and Comments
1.5.1	Formal management review process?
1.5.2	How often and topics covered?
1.5.3	How does management ensure that necessary resources are provided?
1.5.4	How is information on customer satisfaction collected?
1.5.5	How is customer information used to improve business practices?
	Sub-Section 1.5 - SCORE

Results for Section 1: Quality System and Management

	Section Summary	Sections	s	Non-co	nformity	Action	Point
	Sub-Section	Questions	OK	Minor	Major	Date	Score
1.1	Quality System Organization	4					
1.2	Training Program	6					
1.3	Internal Audit System	4					
1.4	Quality Measures and Goals	6					
1.5	Management & Customer Satisfaction	5					
	SECTION	TOTALS:					

Revised: 4-6-2005

Section 2: Environmental, Health and Safety

General Safety Sub-Section 2.1

	Questions and Comments
2.1.1	Are the minimum acceptable safety and health practices in place?
2.1.2	Is there a visitor safety orientation and an employee tracking program for this location?
2.1.3	Is there a written Emergency Action Plan? Does this plan include audible and visual alarms?
2.1.4	What first aid is available at this location?
2.1.5	Are emergency eyewash and shower stations provided and easily accessible?
2.1.6	Are emergency exits clear and visible and with pedestrian walkways marked and clearly defined?
2.1.7	Are elevated walking and working surfaces equipped with fall protection? (i.e. railings and/or harnesses)
	Sub-Section 2.1 - SCORE

Fire Protection Sub-Section 2.2

	Questions and Comments
2.2.1	Are the portable fire extinguishers charged, easily accessible and ready for use?
2.2.2	Are fire detection and fire suppression systems in place and appropriate for facility hazards?
2.2.3	Are fire alarm pull stations appropriately located and accessible?
	Sub-Section 2.2 - SCORE

Static Electricity Sub-Section 2.3

	Questions and Comments
2.3.1	Are appropriate bonding and grounding procedures being used?
2.3.2	Are thin mil plastic bags or Super Sacks constructed of anti-static materials when used in dispensing powdered materials in Class I, Division 1 rated hazardous areas?
2.3.3	Are thin mil plastic bags noted with expiration dates or the period of effectiveness for the bags?
2.3.4	Is stretch or shrink-wrap applied or removed in non-hazardous locations separated from flammable material areas?
	Sub-Section 2.3 - SCORE

Revised: 4-6-2005

Employee Health Sub-Section 2.4

	Questions and Comments
2.4.1	Are there visible hazards present? Are floors and aisles cluttered with debris creating trip/slip hazards?
2.4.2	Is the appropriate Personal Protective Equipment (PPE) provided and required for all workers?
2.4.3	Are there noticeable odors? Are respirators needed in the facility? Are respirators available?
2.4.4	Is there a high noise level in the facility? Is hearing protection available?
2.4.5	Is there a Lock Out/Tag Out (LOTO) procedure for specific equipment and points of contact?
2.4.6	Is there a formal confined space permit procedure? Are signs affixed to all permit-required spaces?
	Sub-Section 2.4 - SCORE

Environmental Hazards and Product Stewardship Sub-Section 2.5

	Questions and Comments
2.5.1	Can supplier ensure compliance with the requirements of all applicable federal, state, provincial or local environmental regulations?
2.5.2	Are there visible contaminants present?
2.5.3	Are wastes segregated as solids or liquids and identified as hazardous or non-hazardous?
2.5.4	Are chemicals and wastes stored to prevent spills and are procedures in place to respond to spills?
2.5.5	Are containers sealed and are drum or pail bungs and lids in place?
2.5.6	Are all product containers clearly labelled and is the MSDS available for all products?
2.5.7	Is there a documented SEA (Significant Environmental Aspects)? Does it include both the actual and potential environmental impacts associated with the activities, products, and services performed?
	Sub-Section 2.5 - SCORE

Results for Section 2: Environmental, Health and Safety

	Section Summary	Sections		Non-conformity		Action	Point
	Sub-Section	Questions	OK	Minor	Major	Date	Score
2.1	General Safety	7					
2.2	Fire Protection	3					
2.3	Static Electricity	4					
2.4	Employee Health	6					
2.5	Environmental Hazards / Stewardship	7					
	SECTION	TOTALS:					

Revised: 4-6-2005

Section 3: Purchasing and RM Supplier Control

Assessment of Suppliers Sub-Section 3.1

	Questions and Comments
3.1.1	Purchase from a preferred or approved supplier list?
3.1.2	Can you deviate from this preferred list?
3.1.3	Criteria for making a new supplier a preferred supplier?
3.1.4	Criteria for removing a supplier from preferred supplier list?
3.1.5	How are supplier or subcontractor performance measured?
3.1.6	What supplier quality performance measures are being tracked?
	Sub-Section 3.1 - SCORE

Raw Material Supplier Communication Sub-Section 3.2

	Questions and Comments
3.2.1	Are any supplier materials pre-approved or pre-certified? (Can go directly to inventory)
3.2.2	Requirements for materials to become pre-approved or pre-certified?
3.2.3	Method to decertify pre-approved or pre-certified materials?
3.2.4	How are quality issues and specification changes communicated to raw material suppliers?
3.2.5	How is your company involved with suppliers? Number of supplier audits each year?
3.2.6	How are supplier change notification issues handled?
	Sub-Section 3.2 - SCORE

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Incoming Inspection and Corrective Action Sub-Section 3.3

	Questions and Comments
3.3.1	Process for raw material receiving inspection?
3.3.2	What ensures acceptance of materials only from approved or specified suppliers?
3.3.3	Types of sampling plans used?
3.3.4	What are the acceptance criteria?
3.3.5	How are non-conforming raw materials handled?
3.3.6	Receiving inspection data documented?
3.3.7	What receiving inspection forms are used?
	Sub-Section 3.3 - SCORE

Results for Section 3: Purchasing and Supplier Control

	Section Summary	Sections		Non-conformity		Action	Point
	Sub-Section	Questions	OK	Minor	Major	Date	Score
3.1	Assessment of Suppliers	6					
3.2	RM Supplier Communication	6					
3.3	Incoming Inspection & Corrective Action	7					
	SECTION	TOTALS:					

Revised: 4-6-2005

Section 4: Process Control

Batch Tickets and Process Flow Diagrams Sub-Section 4.1

	Questions and Comments
4.1.1	What tracking information follows each lot through the process, from receiving to shipping?
4.1.2	Are process flow diagrams available to describe the steps for producing products?
4.1.3	Show how the control plan for the process is developed for each product?
4.1.4	Demonstrate how computer process controls are use to reduce variation?
4.1.5	What other batch documentation is available?
	Sub-Section 4.1 - SCORE

Equipment Qualification and Resource Management Sub-Section 4.2

	Questions and Comments
4.2.1	What is the procedure used to qualify a new production method?
4.2.2	How are new resource needs determined?
4.2.3	Show how Failure Mode & Effects Analysis (FMEA) is used as a product & process development tool?
4.2.4	How are these FMEA procedures documented?
4.2.5	How is process set up verified for each new lot, each day or each shift?
4.2.6	How is this information collected and recorded?
	Sub-Section 4.2 - SCORE

Quality Improvement Teams Sub-Section 4.3

	Questions and Comments
4.3.1	Formal or informal quality improvement teams?
4.3.2	How are teams formed?
4.3.3	List currently active quality improvement teams?
4.3.4	How do quality improvement teams document activities and progress?
4.3.5	Training provided for quality improvement teams?
	Sub-Section 4.3 - SCORE

Revised: 4-6-2005

Cycle Time and Lean Enterprise Sub-Section 4.4

	Questions and Comments
4.4.1	How is cycle time tracked and reviewed?
4.4.2	What measures are in place to improve cycle time?
4.4.3	Is there a plan to improve profitability by reducing redundancy and waste?
4.4.4	How are lean practices and principals integrated into the company vision?
4.4.5	What specific lean projects are underway? What is expected from these projects?
	Sub-Section 4.4 - SCORE

Preventive Maintenance Sub-Section 4.5

	Questions and Comments
4.5.1	Who is responsible for preventive maintenance?
4.5.2	Explain preventive maintenance program.
4.5.3	How is preventive maintenance scheduled? Manual or tracked by computer?
4.5.4	How is down time tracked?
4.5.5	How is preventive maintenance system revised and up-dated?
4.5.6	What predictive maintenance techniques used?
4.5.7	Are replacement parts stored at the manufacturing site or readily available?
	Sub-Section 4.5 - SCORE

Results for Section 4: Process Control

	Section Summary	Sections	S	Non-co	nformity	Action	Point
	Sub-Section	Questions	OK	Minor	Major	Date	Score
4.1	Batch Ticket & Process Flow Diagrams	5					
4.2	Equipment Qualification and Resources	6					
4.3	Quality Improvement Teams	5					
4.4	Cycle Time and Lean Enterprise	5					
4.5	Preventive Maintenance	7					
	SECTION	TOTALS:					

Revised: 4-6-2005

Section 5: Statistical Process Control

Statistical and Quality Tools Sub-Section 5.1

	Questions and Comments
5.1.1	Statistical or quality tools used to reduce process or testing variation?
5.1.2	Demonstrate how Statistical or Quality tools are used in manufacturing processes?
5.1.3	Statistical or quality tools used in administrative processes?
	Sub-Section 5.1 - SCORE

Critical Process Parameters Sub-Section 5.2

	Questions and Comments
5.2.1	How are key product and process parameters identified?
5.2.2	Are key process and product parameters documented on the control plan?
5.2.3	List controls used on key process or product parameters.
	Sub-Section 5.2 - SCORE

Control Charts Sub-Section 5.3

	Questions and Comments
5.3.1	Are control charts being used?
5.3.2	What method is used to construct the control charts?
5.3.3	Show why control charts are being used to monitor process or product parameters?
	Sub-Section 5.3 - SCORE

Revised: 4-6-2005

Defect or Non-conforming Statistics Sub-Section 5.4

(Not Applicable for Bulk Products - Parts Only)

	Questions and Comments
5.4.1	What is done with defect data at inspection points?
5.4.2	How are defects tracked or logged?
5.4.3	Are defects quantified? How?
5.4.4	Are defects quantified for each process step?
5.4.5	Are defects studied over the whole process?
	Sub-Section 5.4 - SCORE

Process Capabilities Sub-Section 5.5

	Questions and Comments
5.5.1	Is process capability reviewed?
5.5.2	Show examples of how process capabilities are determined or calculated?
5.5.3	How capable are processes in regards to specifications?
	Sub-Section 5.5 - SCORE

Results for Section 5: Statistical Process Control

	Section Summary	Section	s	Non-co	nformity	Action	Point
	Sub-Section	Questions	OK	Minor	Major	Date	Score
5.1	Statistical and Quality Tools	3					
5.2	Critical Process Parameters	3					
5.3	Control Charts	3					
5.4	Defect or Non-conforming Statistics	5					
5.5	Process Capabilities	3					
	SECTION	TOTALS:					

Revised: 4-6-2005

Section 6: Inspection and Testing

In-Process and Final Process Inspection Sub-Section 6.1

	Questions and Comments
6.1.1	What test or inspection methods are used in your production process?
6.1.2	Do you record and retain any data from the testing performed?
6.1.3	What happens to nonconforming material? Show how it is segregated.
6.1.4	Do you have a flow chart indicating the inspection points in the process?
6.1.5	How do you use test data from your processes for continuous improvement activities?
6.1.6	How do you measure performance to determine if improvements are occurring?
	Sub-Section 6.1 - SCORE

Equipment Calibration and Verification Sub-Section 6.2

	Questions and Comments
6.2.1	What is the procedure for calibration and maintenance of inspection test equipment?
6.2.2	How is the test equipment verification and calibration frequency determined?
6.2.3	What is done if test equipment is found to be out of tolerance?
6.2.4	Show examples of measurement or gage repeatability and reproducibility studies. (MSE or Gage R&R)
6.2.5	How often are these studies performed?
	Sub-Section 6.2 - SCORE

Revised: 4-6-2005

Test Method Training Sub-Section 6.3

	Questions and Comments
6.3.1	What training is required for operators and technicians using test equipment?
6.3.2	How are the training requirements defined?
6.3.3	What training is required for personnel performing equipment calibration?
	Sub-Section 6.3 - SCORE

Reliability Testing and Product Qualification Sub-Section 6.4

	Questions and Comments
6.4.1	What reliability testing is performed on your products?
6.4.2	Do you have durability and weatherometer data available?
6.4.3	How do you use these test results to improve products?
	Sub-Section 6.4 - SCORE

Results for Section 6: Inspection and Testing

	Section Summary	Section	S	Non-co	nformity	Action	Point
	Sub-Section	Questions	OK	Minor	Major	Date	Score
6.1	In-Process and Final Inspection	6					
6.2	Equipment Calibration and Variation	5					
6.3	Test Method Training	3					
6.4	Reliability Testing and Qualification	3					
	SECTION	TOTALS:					

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Section 7: Corrective Action

Corrective Action System Sub-Section 7.1

	Questions and Comments
7.1.1	Describe corrective action system? What are the goals for response time?
7.1.2	Show the corrective action flow chart or procedure.
7.1.3	What is done when customers report quality problems?
7.1.4	How are in-process corrective action issues handled?
	Sub-Section 7.1 - SCORE

Corrective Action Responsibility Sub-Section 7.2

	Questions and Comments
7.2.1	Who has authority to initiate corrective actions in you processes?
7.2.2	What methods are used to track the status of corrective actions?
7.2.3	Who is responsible to make the decision to run, stop or adjust the processes?
	Sub-Section 7.2 - SCORE

Root Cause Analysis and Containment Sub-Section 7.3

	Questions and Comments
7.3.1	How is problem root causes conducted?
7.3.2	Who conducts root cause analysis?
7.3.3	How is a quality problem contained once it has been identified?
	Sub-Section 7.3 - SCORE

Results for Section 7: Corrective Action

	Section Summary	Section	S	Non-co	nformity	Action	Point
	Sub-Section	Questions	OK	Minor	Major	Date	Score
7.1	Corrective Action System	4					
7.2	Corrective Action Responsibility	3					
7.3	Root Cause Analysis and Containment	3					
	SECTION	TOTALS:					

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Section 8: Packaging and Shipping

Filling and Packaging Process Sub-Section 8.1

	Questions and Comments
8.1.1	Describe final packaging process making it ready for delivery?
8.1.2	What final checks are done prior to shipping?
8.1.3	Is this a documented procedure? Specific packing slip used?
	Sub-Section 8.1 - SCORE

Container or Package Inspection Sub-Section 8.2

	Questions and Comments
8.2.1	How are tank wagons or ISO containers cleaned and approved for use before filling?
8.2.2	How are drums or totes inspected and approved for use before starting the filling process?
8.2.3	How is filling equipment and area protected from possible environmental and cross contamination?
8.2.4	How are thin mil plastic bags or Super Sacks approved and inspected for anti-static properties?
	Sub-Section 8.2 - SCORE

Special Requirements and Product Verification Sub-Section 8.3

	Questions and Comments
8.3.1	Procedure used to protect products from damage in shipping?
8.3.2	How are special customer requirements communicated and handled?
8.3.3	Describe process to verify specifications and product ordered?
	Sub-Section 8.2 - SCORE

Results for Section 8: Packaging and Shipping

	Section Summary	Section	s	Non-co	nformity	Action	Point
	Sub-Section	Questions	OK	Minor	Major	Date	Score
8.1	Filling and Packaging Process	3					
8.2	Container or Package Inspection	4					
8.3	Special Requirements and Verification	3					
	SECTION	TOTALS:					

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Section 9: Contamination Concerns

System to Minimize Contamination Sub-Section 9.1

	Questions and Comments
9.1.1	System exists to prevent material from being contaminated?
9.1.2	All appropriate personnel aware of contamination concerns?
9.1.3	Outside contractors advised of customers contamination concerns?
	Sub-Section 9.1 - SCORE

Documented Procedures Sub-Section 9.2

	Questions and Comments
9.2.1	Procedures exist that identify the key contaminants and their sources?
9.2.2	Procedures exist to help prevent contamination of products?
9.2.3	Procedure exists to test all appropriate materials for potential contamination?
	Sub-Section 9.2 - SCORE

Corrective Action Sub-Section 9.3

_	Questions and Comments
9.3.1	List contamination problem areas have been identified in the manufacturing process?
9.3.2	Corrective actions addressing contamination concerns are taken prior to shipping?
	Sub-Section 9.3 - SCORE

Results for Section 9: Contamination Concerns

	Section Summary	Section	s	Non-co	onformity	Action	Point
	Sub-Section	Questions	OK	Minor	Major	Date	Score
9.1	System to Minimize Contamination	3					
9.2	Documented Procedures	3					
9.3	Corrective Action	2					
	SECTION	TOTALS:					

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Section 10: Housekeeping and 5S

Sorting Sub-Section 10.1

	Questions and Comments
10.1.1	Needed and not-needed items are identified and those not needed are removed from work area.
10.1.2	Needed items properly labelled and available for ease of use.
10.1.3	Methods have been identified to reduce the time required to maintain work area cleanliness.
10.1.4	Equipment and product design has been modified to reduce and eliminate the tools needed.
	Sub-Section 10.1 - SCORE

Simplifying Sub-Section 10.2

	Questions and Comments			
10.2.1	Needed items are safely stored and organized according to their frequency of use.			
10.2.2	Needed items have dedicated locations and are properly labelled.			
10.2.3	The number of needed items has been minimized and properly arranged for retrieval and use.			
10.2.4	Needed items can be retrieved within 30 seconds and requires a minimum number of steps.			
	Sub-Section 10.2 - SCORE			

Systematic Cleaning Sub-Section 10.3

	Questions and Comments
10.3.1	Regular cleaning has been performed and daily cleaning responsibilities are identified.
10.3.2	Sources of messes are identified and procedures are in place to prevent reoccurrence.
10.3.3	Work areas have identified routine cleaning, maintenance, and correct operating settings are defined.
10.3.4	Visual controls established with acceptable performance levels of cleanliness documented and posted.
	Sub-Section 10.3 - SCORE

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Standardizing Sub-Section 10.4

	Questions and Comments
10.4.1	Work areas have scheduled housekeeping responsibilities including restocking assignments.
10.4.2	Areas with cleanliness problems are identified and systems are in place to prevent reoccurrence.
10.4.3	Regular cleaning, restocking of supplies and inspection occurs during daily work activities.
10.4.4	Work methods and standardized activities are documented for work areas involving multiple shifts.
	Sub-Section 10.4 - SCORE

Sustaining Sub-Section 10.5

	Questions and Comments		
10.5.1	Work area checks are randomly performed. A designate location for tracking 5S performance has been developed.		
10.5.2	Work groups are routinely checking to maintain 5S status. Routine checks on equipment and processes are scheduled and performed.		
10.5.3	Root causes are eliminated and process improvement actions focus on developing preventive methods.		
_	Sub-Section 10.5 - SCORE		

Section 10: Housekeeping, 5S and Lean Manufacturing

	Section Summary	Sections		Non-conformity		Action	Point
	Sub-Section	Questions	OK	Minor	Major	Date	Score
10.1	Sorting	4					
10.2	Simplifying	4					
10.3	Systematic Cleaning	4					
10.4	Standardizing	4					
10.5	Sustaining	3					
	SECTION	TOTALS:					

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GENERAL COMMENTS

Supplier:

Section	Comments